



PRODUCT DOCUMENT PACK

Prepared and distributed by KW Commercial Kitchen

PRODUCT

Polar G-Series GH217-A Upright Gastro Freezer – 1200L, 4 Stable Doors

Model / SKU: GH217-A

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Refrigerator/Freezer: Stable Door

Instruction manual



**Model:
GH215-A/GH216-A/GH217-A**

Safety Instructions

- Position on a flat, stable surface.
- A service agent/qualified technician should carry out installation and any repairs if required. Do not remove any components or service panels on this product.
- Consult Local and National Standards to comply with the following:
 - Health and Safety at Work Legislation
 - Fire Precautions
 - Wiring Regulations
 - Building Regulations
- DO NOT use jet/pressure washers to clean the appliance.
- DO NOT use the appliance outside.
- DO NOT use this appliance to store medical supplies.
- DO NOT stand or support yourself on the base, drawers or doors.
- DO NOT allow oil or fat to come into contact with the plastic components or door seal. Clean immediately if contact occurs.
- Bottles that contain a high percentage of alcohol must be sealed and placed vertically in the refrigerator.
- Always carry, store and handle the appliance in a vertical position and move by holding the base of the appliance.
- Always switch off and disconnect the power supply to the unit before cleaning.
- Keep all packaging away from children. Dispose of the packaging in accordance with the regulations of local authorities.
- If the power cord is damaged, it must be replaced by a POLAR agent or a recommended qualified technician in order to avoid a hazard.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Polar recommend that this appliance should be periodically tested (at least annually) by a Competent Person. Testing should include, but not be limited to: Visual Inspection, Polarity Test, Earth Continuity, Insulation Continuity and Functional Testing.

Caution Risk of Fire



- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.



Warning: Keep all ventilation openings clear of obstruction. Unit should not be boxed in without adequate ventilation.

- **Warning:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **Warning:** Do not damage the refrigerant circuit.
- **Warning:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are the type recommended by the manufacturer.

Product Description

GH215-A - Polar Gastro Refrigerator Stable Door Upright - 600Ltr

GH216-A - Polar Gastro Freezer Stable Door Upright - 600Ltr

GH217-A - Polar Gastro Freezer 2 Stable Doors Upright - 1200Ltr

Introduction

Please take a few moments to carefully read through this manual. Correct maintenance and operation of this machine will provide the best possible performance from your POLAR product.

Pack Contents

The following is included:

- POLAR Refrigerator or Freezer
- Keys
- Shelf guides
- Shelves
- Instruction manual

POLAR prides itself on quality and service, ensuring that at the time of packaging the contents are supplied fully functional and free of damage.

Should you find any damage as a result of transit, please contact your POLAR dealer immediately.

Installation



Note: If the unit has not been stored or moved in an upright position, let it stand upright for approximately 12 hours before operation. If in doubt allow to stand.

1. Remove the appliance from the packaging. Make sure that all protective plastic film and coatings are thoroughly removed from all surfaces.
2. To optimize performance and longevity, ensure a minimum clearance of 2.5cm is maintained between the unit and walls and other objects, with a minimum 5cm clearance on the top.
NEVER LOCATE NEXT TO A HEAT SOURCE.

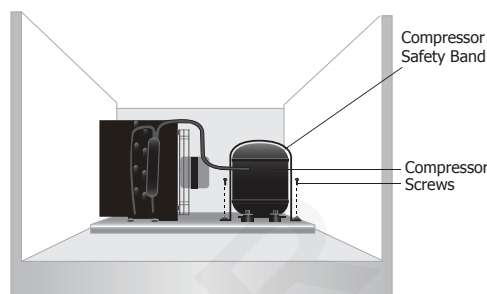


Note: Before using the appliance for the first time, clean the shelves and interior with soapy water.

3. Set the brakes on the castors to keep the appliance in position.

Removing the Compressor Safety Band

- The compressor is located on the top of the appliance, and sits on rubber washers. Under normal operating conditions the compressor is allowed to vibrate.
- To avoid damage through excessive motion during transit, a stainless steel safety band is placed over the compressor and screwed into the top of the appliance.
- This safety band and the two screws fixing it to the appliance must be removed before the appliance is turned on.



Lock/Unlock the Doors

A lock is fitted to the doors to ensure foodstuffs are kept secure within your POLAR appliance.

Use the keys provided to lock/unlock the doors.

Fitting the Shelves

1. Place one set of shelf guides on either side of the cabinet at the desired height.
2. Slide the shelf into place.
3. Repeat for the remaining shelves.

Operation

Storing Food

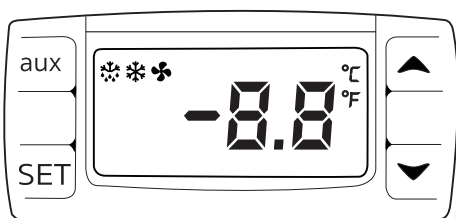
To get the best results from your POLAR appliance, follow these instructions:

- Only store foodstuffs in the appliance when it has reached the correct operating temperature.
- Do not place uncovered hot food or liquid inside the appliance.
- Wrap or cover food where possible.
- Do not obstruct the fans inside the appliance.
- Avoid opening the doors for prolonged periods of time.

Turn On

1. Close the door(s) of the appliance.
2. Ensure the power switch is set to [O] and turn on at the socket.
3. Switch on the Power [I]. The current temperature within the appliance is displayed.

Control Panel



To See the Setpoint

Push and immediately release the **SET** key: the display will show the Setpoint value.

Changing the Setpoint

1. Push the **SET** key for more than 2 seconds to change the Setpoint value.
2. The value of the set point will be displayed and the COMPRESSOR LED starts blinking.
3. To change the Set value push ▲ and ▼ buttons within 10 seconds.
4. To store the new Setpoint push the **SET** key or wait 10 seconds.

Manual Defrost

The appliance will automatically run a defrost cycle every six hours.



Note: The cycle starts from the time the appliance is initially powered up.

To manually defrost the appliance:

1. Press and hold the **aux** button for more than 2 seconds.
2. The defrost cycle will start immediately and the Defrost LED illuminates.



Note: Starting a manual defrost also resets the automatic defrost timer.

3. The next automatic defrost will start six hours after the manual defrost has finished.

Cleaning, Care & Maintenance



Defrost appliance at least every 3 months, more often if required.

Switch off and disconnect from the power supply before cleaning.

- Clean the interior of the appliance as often as possible.
- Do not use abrasive cleaning agents. These can leave harmful residues.
- Clean the door seal with warm soapy water.
- Always wipe dry after cleaning.
- Do not allow water used in cleaning to run through the drain hole into the evaporation pan.
- Take care when cleaning the rear of the appliance. Sharp edges can cut.
- A POLAR agent or qualified technician must carry out repairs if required.

Stainless Steel Care

To maintain the stainless steel exterior of your Polar item, please consider the following information:

Never:

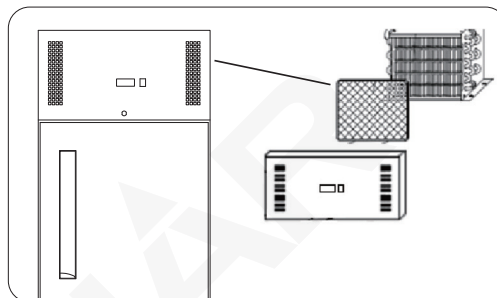
- Use abrasive Scourers or scrubbing pads, etc.
- Use Chlorinated or acidic detergents.
- Allow anything e.g. food, dirt, cleaning chemicals to remain on the surface for longer than necessary, clean them off right away.
- Allow the surface to remain wet.

Do:

- Clean often.
- Use soft Cloths or plastic Scourers.
- Rub with the grain of the metal, rather than across it.
- Use detergents and polish designed for cleaning Stainless Steel.
- Ensure that the cleaning products are washed off fully and that the steel is left dry.

Cleaning the Condenser

- The condenser is part of the refrigeration system. The condenser requires monthly cleaning.
- Always disconnect power supply before carrying out Routine Maintenance.
- Failure to clean the condenser will reduce the performance and life of your Polar unit and may invalidate your warranty.
- The condenser is located above the refrigeration cabinet. These models have a removable filter which can be cleaned with a vacuum cleaner.



Troubleshooting

If your POLAR appliance develops a fault, please check the following table before making a call to the Helpline or your POLAR dealer.

Fault	Probable Cause	Solution
The appliance is not working	The unit is not switched on	Check the unit is plugged in correctly and switched on
	Plug or lead is damaged	Call POLAR agent or qualified Technician
	Power supply	Check power supply

Fault	Probable Cause	Solution
The appliance turns on, but the temperature is too high/low	Too much ice on the evaporator	Defrost the appliance
	Condenser blocked with dust	Clean condenser with hose attachment of vacuum
	Doors are not shut properly	Check doors are shut and seals are not damaged
	Appliance is located near a heat source or air flow to the condenser is being interrupted	Move the refrigerator to a more suitable location
	Ambient temperature is too high	Increase ventilation or move appliance to a cooler position
	Unsuitable foodstuffs are being stored in the appliance	Remove any excessive hot foodstuffs or blockages to the fan
	Appliance is overloaded	Reduce the amount of food stored in the appliance
The appliance is leaking water	The appliance is not properly levelled	Adjust the screw feet to level the appliance (if applicable)
	The discharge outlet is blocked	Clear the discharge outlet
	Movement of water to the drain is obstructed	Clear the floor of the appliance (if applicable)
	The water container is damaged	Call POLAR agent or qualified Technician
	The drip tray is overflowing	Empty the drip tray (if applicable)
The appliance is unusually loud	The safety band has not been removed	Remove the safety band
	Loose nut/screw	Check and tighten all nuts and screws
	The appliance has not been installed in a level or stable position	Check installation position and change if necessary

Technical Specifications

Model	Voltage	Power	Current	Temp. Range	Net Capacity (Ltr)	Refrigerant	Dimensions H x W x D mm	Weight (kg)
GH215-A	220-240V 50Hz	255W	2.0A	-2°C ~ +8°C	395	R290 95g	2000 x 680 x 810	145
GH216-A	220-240V 50Hz	565W	4.9A	-22°C ~ -18°C	395	R290 100g	2000 x 680 x 810	148
GH217-A	220-240V 50Hz	800W	4.8A	-22°C ~ -18°C	728	R290 130g	2000 x 1340 x 810	198

Electrical Wiring

The plug is to be connected to a suitable mains socket.

POLAR appliances are wired as follows:

- Live wire (coloured brown) to terminal marked L
- Neutral wire (coloured blue) to terminal marked N
- Earth wire (coloured green/yellow) to terminal marked E

This appliance must be earthed.



If in doubt consult a qualified electrician.

Electrical isolation points must be kept clear of any obstructions. In the event of any emergency disconnection being required they must be readily accessible.

Compliance

The product must not be disposed of as household waste. To help prevent possible harm to human health and/or the environment, the product must be disposed of in an approved and environmentally safe recycling process. For further information on how to dispose of this product correctly, contact the product supplier, or the local authority responsible for waste disposal in your area.

POLAR parts have undergone strict product testing in order to comply with regulatory standards and specifications set by international, independent, and federal authorities.

POLAR products have been approved to carry the following symbol:



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DECLARATION OF CONFORMITY

- Conformiteitsverklaring • Déclaration de conformité • Konformitätserklärung • Dichiarazione di conformità •
• Declaración de conformidad • Declaração de conformidade

Equipment Type • Uitrustingstype • Type d'équipement • Gerätetyp • Tipo di apparecchiatura • Tipo de equipo • Tipo de equipamento		Model • Modèle • Modell • Modello • Modelo • Malli
G-Series Gastro Refrigerator Stable Door Upright – 600Ltr G-Series Gastro Freezer Stable Door Upright – 600Ltr G-Series Gastro Freezer 2 Door Stable Upright 1200Ltr		GH215-A GH216-A GH217-A
Application of Territory Legislation & Council Directives(s) Toepassing van Europese Richtlijn(en) • Application de la/des directive(s) du Conseil • Anwendbare EU-Richtlinie(n) • Applicazione delle Direttive • Aplicación de la(s) directiva(s) del consejo • Aplicação de directiva(s) do Conselho	Electrical safety AS/NZS 60335.1:2011 +A1:2012 +A2:2014 +A3:2015 +A4:2017 IEC 60335-1::2010 +A1:2013 +A2:2016 AS/NZS 60335.2.89:2010 +A1:2013 +A2:2016 IEC 60335-2-89 +A1:2012 +A2:2015 Electro-Magnetic Compatibility EN 55014-1:2017 EN 55014-2:2015 EN 61000-3-2:2014 EN 61000-3-3:2013	
Producer Name • Naam fabrikant • Nom du producteur • Name des Herstellers • Nome del produttore • Nombre del fabricante • Nome do fabricante		Polar

I, the undersigned, hereby declare that the equipment specified above conforms to the above Territory Legislation, Directive(s) and Standard(s).

Ik, de ondergetekende, verklaar hierbij dat de hierboven gespecificeerde uitrusting goedgekeurd is volgens de bovenstaande Richtlijn(en) en Standaard(en).

Je soussigné, confirme la conformité de l'équipement cité dans la présente à la / aux Directive(s) et Norme(s) ci-dessus

Ich, der/die Unterzeichnende, erkläre hiermit, dass das oben angegebene Gerät der/den oben angeführten Richtlinie(n) und Norm(en) entspricht.

Il sottoscritto dichiara che l'apparecchiatura di sopra specificata è conforme alle Direttive e agli Standard sopra riportati.

El abajo firmante declara por la presente que el equipo arriba especificado está en conformidad con la(s) directiva(s) y estándar(es) arriba mencionadas.

Eu, o abaixo-assinado, declaro que o equipamento anteriormente especificado está em conformidade com a(s) anterior(es) Directiva(s) e Norma(s)

Date • Data • Date • Datum • Data •
Fecha • Data

Signature • Handtekening • Signature
• Unterschrift Firma • Firma •
Assinatura

Full Name • Volledige naam • Nom et
prénom • Vollständiger Name • Nome
completo • Nombre completo • Nome
por extenso

Position • Functie • Fonction • Position
• Qualifica • Posición • Função

Producer Address • Adres fabrikant •
Adresse du producteur • Anschrift des
Herstellers • Indirizzo del produttore •
Dirección del fabricante • Morada do
fabricante

10th August 2021

DocuSigned by:

Ashley Hooper

B39382C9FD9C478...

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Nerida Pearse

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<http://www.polar-refrigerator.com/> 

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