



PRODUCT DOCUMENT PACK

Prepared and distributed by KW Commercial Kitchen

PRODUCT

Benchstar IF3500S Single Tank Induction Fryer – 8L, Digital Touch Control

Model / SKU: IF3500S

KW COMMERCIAL KITCHEN

7/72 Canterbury Road, Bankstown NSW 2200

Phone 1300 001 366

Email sales@kwcommercial.com.au

Web www.kwcommercial.com.au



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Official supplier source: <https://www.foodequipment.com.au/amfile/file/download/file/699/product/4702/>

Error code	Possible cause	Possible solution
E01	IGBT on the PCB is overheated.	1. Switch the fryer off, and let it cools down. 2. Check the ventilation slots if there is much dirt and oil on it. Clean the dirt and oil if necessary. 3. Make sure there's enough space around the fryer. 4. Then you could switch the fryer on again. 5. If the error code remain display, please contact the dealer for repairing.
E02	There's no oil in the tank so that the fryer is dry heating after switch on.	1. Switch the fryer off, and let it cools down. 2. Then you could switch the fryer on again. 3. If the error code remain display, please contact the dealer for repairing.
E03	The voltage is higher than 265V.	1. Ask an electrician to check the input voltage. 2. If the input voltage is normal and the error code remain display, please contact the dealer for repairing.
E04	The voltage is lower than 135V.	1. Ask an electrician to check the input voltage. 2. If the input voltage is normal and the error code remain display, please contact the dealer for repairing.
E05	Oil temperature sensor is short circuit or open circuit.	The fryer is overheating. Let it cool down and contact the dealer for repairing.
E06	Sensor in the heating coil is short circuit.	The fryer is overheating. Let it cool down.
E07	Sensor in the heating coil is open circuit.	The fryer is overheating. Let it cool down and contact the dealer for repairing.
E08	The oil temperature is higher than the set safety temperature.	The fryer is overheating. Let it cool down and contact the dealer for repairing.