



PRODUCT DOCUMENT PACK

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PRODUCT

Benchstar EIC350M-1 Induction Plate – 3500W Ceramic Glass Hob

Model / SKU: EIC350M-1

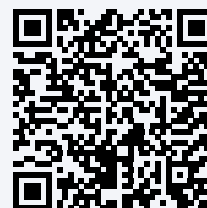
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DOCUMENT NOTICE

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Official supplier source: <https://www.foodequipment.com.au/amfile/file/download/file/4027/product/9062/>

I .Specification

- 1). Item No.: EIC350M-1
- 2). Power: 500 - 3500W
- 3). Voltage: 220-240V~ 50-60Hz

II .Cautions

Please read carefully the following Instructions before using the induction cookers.

- 1). Do not plug with wet hands.
- 2). Do not plug into a socket where several other appliances are plugged in.
- 3). Do not use if the plug cord is damaged or the power plug does not fit the socket safely.
- 4). Do not modify the parts, or repair the unit by yourself.
- 5). Do not use the unit near flame or wet places.
- 6). Do not use where children can easily touch the unit, or allow children to use the unit by themselves.
- 7). Do not place on unstable surfaces.
- 8). Do not move the unit when the pot or the pan is on it.
- 9). Do not heat the pot empty or overheat the pot.
- 10). Do not place metallic objects such as knives, forks, spoons, lids, cans, and aluminum foils on the top plate since they can get hot.
- 11). Use the unit with sufficient space around it. Keep the front side and either right or left side of the unit clear.
- 12). Do not use the unit on carpet or tablecloth (vinyl) or any other low-heat-resistant article.
- 13). Do not place a sheet of paper between the pot or the pan and the unit. The paper may get burnt.
- 14). If the surface is cracked, switch off to avoid the possibility of electric shock and then take to the service center immediately.
- 15). Do not block air intake or exhaust vent.
- 16). Do not touch the top plate right after removing the pot or the pan, as the top plate will still be very hot.
- 17). Do not place the unit near to the objects which are affected by magnet, such as: radios, televisions, automatic-banking cards and cassette tapes.
- 18). The power cord must be replaced by qualified technicians.



- 19) CAUTION: Hot surface.

- 20) This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 21) The temperature of accessible surfaces may be high when the appliance is operating.
- 22) Aluminium foil and plastic vessels not placed on hot surfaces.
- 23) the glass-ceramic surfaces are not to be used for storage.
- 24) metallic objects such as kitchen utensils, cutlery etc. shall not be placed on the hob surface within the

cooking zones since they could get hot;

25) take care when operating the appliance, as rings, watches and similar objects worn by the user could get hot when in close proximity to the hob surface

26) only use vessels of the type and size recommended.

27) After use, switch the hob element off by means of its control. Do not rely on the pan detector.

28) appliance not to be cleaned with water jet;

29) any repairs shall be carried out only by persons trained or recommended by the manufacturer.

30) care be taken to ensure that the splashback and surrounding area free of metallic surfaces



- 31) non-ionizing electromagnetic radiation

32) Appliance is not intended to be operated by means of an external timer or separate remote-control system.

Warning: Children should be supervised to ensure that they do not play with the appliance.

III .How to Use

- 1) . Please put suitable cookware at the center of the heating surface of the appliance, and connect the plug to suitable socket. Please do not place empty cookware as this may damage the cookware.
- 2) .Switch ON the appliance by turning the knob in clockwise direction.
- 3) ."ON" will be shown instantly on the display.
- 4) Next, choose the power level by turning the knob clockwise.Minimal setting is 500W which increases in steps of 100W to maximum setting of 3500W.
- 5) Now, the appliance starts heating operation. The set power will be shown on the display during cooking.
- 6) After cooking finished, you can turn off the appliance at any time by turning the knob anticlockwise. "OFF" will be shown on the display for few seconds and then go off.

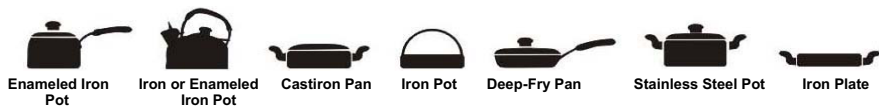
Note:

- 1) . After an extended period of operation, it is normal for the cooking fan inside to continue running in OFF mode for some time. Before unplug the appliance, wait until the cooling fan stops running.
- 2) The appliance's surface is still hot even after switch to OFF mode. Please wait the appliance completely cool down before touching or cleaning.
- 3) If no cookware is placed on the heating surface after switch ON, it will turn to OFF mode automatically within 1 min.
- 4) If no any button on the control panel is pressed during operation for 2 hours, the appliance will switch to OFF mode automatically.
- 5) If the appliance beeps after being switched on, the pan you are using is not suitable for induction or the appliance is defective.In case of any doubt, always contact the supplier of your pan!

IV .Usable and Non-usable Utensils

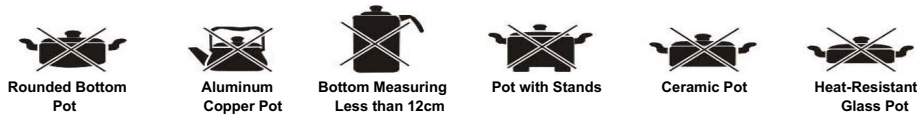
- 1). Usable Pans

Steel or cast iron, enameled iron, stainless steel, flat-bottom pans / pots with diameter from 12 to 26cm.



2). Non-usable Pans

Heat-resistant glass, ceramic container, copper, aluminum pans/pots. Rounded-bottom pans/pots with bottom measuring less than 12cm.



V. Trouble shooting

Error Codes	Potential Reasons	Solution
E01	The temperature of the appliance is too high	Unplug the appliance, remove the cookware, wait until the appliance is completely cool down.
	Cooling fan defective	Contact the supplier.
E02	The temperature of the cookware is too high. Possibly, the cookware becomes empty and appliance will shut down for protection.	Unplug the appliance, remove the cookware, wait until the appliance is completely cool down.
E03	Voltage under-loaded/over-loaded	Make sure the voltage and frequency comply with the rating label shown on the product.

VI. How to Clean

- 1). Disconnect plug and wait until the unit is cooled down completely. Clean after using every time.
- 2). If the pots/pans are used without being cleaned, discoloration or cooked on stains may be caused.
- 3). Do not use benzine, thinner, scrubbing brush or polishing powder to clean the induction cooker.
- 4). Wipe using dish washing agent and damp cloth.
- 5). Use vacuum cleaner to suck up dirt from the air intake and exhaust vent.
- 6). Never run water over the unit (Water gets inside may cause malfunction).

Appliances are not intended to be operated by means of an external timer or separate remote-control system.

This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farm houses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.